**Position:**  Open Lab Support in IT

**Overview:**  Provide support to faculty, staff, and students in the use of technology for instruction and research purposes. Monitor and maintain technology resource uptime in classrooms, labs, and student common areas.

**Application details:**  Hours of operation for this shift are Monday through Friday, 12:00pm to 8:00pm. Help Desk support experience and/or A+ certification preferred. Please email resumes and references to:  ResumesIT@Bloomfield.edu

**Responsibilities include:**

Perform and monitor hardware and software setups in all classrooms, labs, and student areas.

Create and deploy computer operating system and software images.

Monitor status of rooms with technology for instruction.

Identification and research of technical problems.

Maintain inventory and exchanging of purchased and leased equipment when needed.

Troubleshoot connectivity of all nodes on network, including desktop computers, podiums, printers, scanners, etc.

Work with other technicians and supervise student workers.

Assist with smart classroom maintenance, digital presentation tools, and audio/visual equipment throughout campus instructional areas.